

POSTAL REGULATORY COMMISSION  
WASHINGTON, DC 20268-0001

Post Office Box Service Enhancements

Docket No. MC2012-26

CHAIRMAN'S INFORMATION REQUEST NO. 1

(Issued July 30, 2012)

To clarify the record, the Postal Service is requested to provide written responses to the following questions. Answers should be provided as soon as possible, but no later than August 3, 2012.

The following refer to the Response of the United States Postal Service to Order No. 1366, Attachment C, Customer Agreement for PO Box Services:

1. With respect to the street addressing service described in paragraph A, you indicate that customers "will be able to use the street address to receive most packages and deliveries through private carriers, such as UPS and FedEx."
  - a. Will all carriers be permitted to make deliveries to competitive post office boxes with street addresses? If not, please explain.
  - b. Will local messengers and local businesses be permitted to make deliveries to competitive post office boxes with street addresses? If not, please explain.
  - c. Please identify all restrictions applicable to third-party deliveries to competitive post office boxes.
2. If a parcel delivered by a private carrier to the Postal Service is lost before the addressee takes physical possession of the parcel:
  - a. Who is liable for the loss?
  - b. If the competitive post office box customer has elected to participate in Signature on File and the parcel required a signature for delivery, who is liable for the loss?

3. Will enhanced services be offered at market dominant post office box locations?  
If not, please explain.

By the Commission.

Ruth Y. Goldway